## - Careers In Nonprofits

## pnp Staffing Group ${ }_{c}$

## 2024 <br> NONPROFIT SALARIES and STAFFING TRENDS



## Trends and Challenges in the Nonprofit Workplace

## What's Inside

Page

What We Learned ..... 3
Staffing Trends ..... 4
Staffing Challenges ..... 5
The Evolving Workplace ..... 6
Outlook For The Future ..... 7
Regional Salary Ranges by Budget

- West ..... 8
- Midwest ..... 9
- Northeast ..... 10
- South ..... 11
About This Report ..... 12


#### Abstract

In our 23rd annual salary survey of nonprofits, associations, arts organizations, foundations, and social service organizations, we see a sector that has rebounded and emerged from the disruptions of the past three years.


However, as the nonprofit sector moves steadily into 2024, it's clear that organizations are faced with a mixed bag of workforce challenges including adding staff, competing for nonprofit talent, engaging existing staff, and managing persistent change.

In general, and when it comes to staffing, successful nonprofits will need to address employee compensation where possible, provide job duty/experience flexibility, and provide an expert recruitment and onboarding experience to all new and future staff members.

For existing staff, forward looking nonprofits will also work to cultivate cultures of teamwork, develop unique methods to train/mentor staff, and offer transparent communication at every turn.

Our findings, from over 2,000 respondents (the largest number of participants in any year), show that organizations continue to adapt and remain resilient amidst the changing economic, political, and social climate.

## What We Learned

## Nonprofits continued to add staff

The sector aggressively added staff for the second year in a row, which created tremendous opportunity for nonprofit jobseekers and a significant talent crunch for nonprofit organizations.

- $51 \%$ of survey participants reported staff increases in 2023.
- $59 \%$ of organizations said it was significantly harder to fill open staff positions.
- A lack of qualified candidates, competition for qualified candidates, and being unable to match expected salaries were the top recruitment challenges nonprofits faced.
- Roles most difficult to recruit were Development, Program Management, Support/Admin, Finance, and Executive.
- Roles hardest to retain were Program Management, Admin/Support, Development, Marketing/PR/Social Media, Finance.


## There's a mixed bag of workforce challenges

Although there are many in the current climate, Change Management presents the main workforce challenge for nonprofit leaders heading into 2024.

- $36 \%$ of survey participants report Change Management as a major challenge.
- $34 \%$ struggle with effective professional development and upskilling opportunities.
- $29 \%$ of organizations are affected by turnover and employee retention.
- Employee engagement and internal relationships/teambuilding among in-office and remote staff is a factor for approximately $27 \%$ of nonprofits, respectively.
- Quiet quitting has affected over $25 \%$ of the nonprofit organizations that were surveyed.


## Staffing Trends

## Nonprofits Continue to Grow

Staffing growth in the nonprofit sector is on a three-year, upward trajectory. In 2021, 35\% of surveyed nonprofits hired additional staff, compared to $50 \%$ in 2022. 2023 was another big year in nonprofit recruitment, with $51 \%$ of organizations adding staff.


## Salaries Increased, And It's Hard To Meet The Demand

$91 \%$ of nonprofits reported having to increase salaries again in 2023, and $35 \%$ described that the organization could not meet the expected salary demands for top talent and common staff positions.

- $32 \%$ of those surveyed say that they gave at least cost-of-living increases from 2022 to 2023.
- $46 \%$ reported across-the-board increases of $5 \%$ or more.
- Similarly to $2022,13 \%$ of participants made substantial salary increases for select positions.
- Only $7 \%$ of nonprofits reported holding salaries flat from 2022 to 2023.
- $55 \%$ reported that offering competitive salaries is among their most significant challenges.


## Staffing Challenges

## Shrinking Talent Pools: Widening Skill Gaps

Shrinking talent pools and widening skill gaps in key roles are resulting in significant challenges for nonprofit recruitment and retention.

## Difficulties in Filling Positions

$59 \%$ of respondents find it significantly more difficult to fill open staff positions. Similarly to 2022, salary considerations still top the list.


The hardest positions to fill in 2023 include:


The hardest positions to retain in 2023 include:


## The Evolving Workplace

Nonprofits are expecting to continue using flexible work models in 2024, with $58 \%$ of staff working hybrid and $14 \%$ working entirely on-site. $22 \%$ said that effective remote workforce management remains problematic, with $27 \%$ of nonprofit leaders reporting management challenges with relationship and teambuilding between virtual and on-site staff.


## Main Workforce Challenges

Today's leaders are being tasked to stretch as never before. To thrive, nonprofit leaders need to develop emotional/cognitive skills as well as organizational management skills. They need to become facilitators of learning and development, and mentoring. Future leaders need the agility and problem-solving skills to identify what learning is needed, as well as how and where to find it.


## Looking Ahead

Here's how respondents ranked the significance of the following workforce challenges:


## Outlook for the Future

Temporary Staff Utilization in 2023


## Anticipated Temp Staff Utilization in 2024



## Conclusion

Nonprofits continue to remain resilient and are moving forward despite the mixed bag of workforce challenges.

Our survey showed that $51 \%$ of the 2,000 respondents successfully added staff in 2023 amidst increasing salaries, talent shortages, and fierce competition for experienced nonprofit professionals. $91 \%$ increased salaries in some way, while $87 \%$ remain flexible going into 2024 by employing a mix of work modalities including hybrid, onsite, and remote. Only 13\% are still determining where work will happen.

Considering the recruitment challenges, nonprofits are also expected to work through the various workforce management challenges

2024 presents. Employers and leadership must be nimble and adapt to change while emphasizing employee engagement efforts. This focus will be necessary to avoid the pitfalls of excessive turnover and what's become known as "quiet quitting."

Lastly, forward looking nonprofits will do their best to offer competitive salaries where they can while establishing collaborative work cultures that develop staff members through various means including mentoring, professional development, and transparent communication.

## NONPROFIT SALARY RANGES

| OSITIONS | B | SIZES | 2023 SA | RIES |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Senior Management | Under \$ 2 M | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CEO/PRESIDENT | 170-179K | 200-209k | 220-229K | 235-244K | 370-379K |
| EXECUTIVE DIRECTOR | 130-139K | 150-159K | 185-194K | 195-204K | 180-189K |
| CHIEF OPERATING OFFICER | 110-119K | 120-129K | 160-169K | 190-199K | 200-209K |
| CHIEF OF STAFF/DEPUTY DIRECTOR | 100-109K | 110-119K | 140-149K | 195-204K | 200-209K |
| Finance | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M - \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| CFO/VP FINANCE | 110-119K | 150-159k | 170-179K | 190-199K | 265-274K |
| DIRECTOR OF FINANCE | 80-89 | 100-109k | 150-159K | 135-144K | 40-149K |
| CONTROLLER | 60-69K | 80-89K | 120-129 | 120-129K | 180-189K |
| STAFF ACCOUNTANT | 65-74k | 60-69 | 80-89 | 80-89K | 90-99K |
| BOOKKEEPER | 45-49K | 50-59K | 60-69K | 70-79K | 60-69K |
| Fundraising \& Resource Development | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M- $\mathbf{5 0 \mathrm { M }}$ | \$50.1M - \$100M+ |
| CHIEF DEVELOPMENT OFFICER/VP DEV | 110-119K | 140-149K | 185-194K | 160-169K | 170-179K |
| DIRECTOR OF DEVELOPMENT | 90-99K | 110-119K | 130-139K | 140-149K | 140-149K |
| DIRECTOR OF MAJOR GIFTS | 70-79K | 90-99K | 100-109K | 130-139K | 110-119K |
| DIRECTOR OF FOUNDATION/ CORPORATE RELATIONS | 70-79K | 90-99K | 140-149K | 100-109K | 150-159K |
| DIRECTOR OF SPECIAL EVENTS | 30-39K | 70-79K | 100-109K | 95-104k | 120-129K |
| GRANTS WRITER | 70-79K | 70-79K | 80-89K | 90-99k | 90-99K |
| DEVELOPMENT ASSOCIATE | 60-69K | 60-69K | 70-79K | 70-79K | 75-84K |
| DEVELOPMENT ASSIITANT | 45-54K | 50-59K | 60-69K | 50-59K | 40-49K |
| Marketing \& Public Relations | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M- $\mathbf{5 0 \mathrm { M }}$ | \$50.1M - \$100M+ |
| CMO/VP MARKETING/COMMUNICATIONS | 115-124K | 110-119K | 150-159K | 180-189K | 210-219K |
| DIRECTOR MARKETING/COMMUNICATION | 80-89K | 100-109k | 115-124K | 110-119K | 120-129K |
| DIRECTOR OF ADVERTIIING/GOV RELATIONS | 90-99K | 100-109k | 115-124K | 130-139K | 140-149K |
| MARKETING MANAGER | 65-74k | 70-79K | 80-89K | 85-94K | 120-129K |
| SOCIAL MEDIA PROFESSIONAL | 55-64K | 60-69K | 60-69K | 80-89K | 95-104k |
| MARKETING ASSOCIATE | 60-69K | 50-59K | 60-69K | 50-59K | 70-79K |
| Programs | Under \$2M | \$2.1M-\$10M | \$10.1M - \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| CHIEF PROGRAMS OFFICER/VP PROGRAM | 100-109K | 120-129k | 150-159K | 135-144K | 200-209K |
| DIRECTOR OF PROGRAMS | 80-89K | 100-109K | 110-119K | 120-129K | 130-139K |
| PROGRAM ASSOCIATE | 60-69K | 60-69K | 80-89K | 70-79K | 50-59K |
| PROGRAM ASSISTANT | 50-59K | 50-59K | 60-69K | 50-59K | 40-49 |
| Human Resources/Talent Management | Under \$2M | \$2.1M-\$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M + |
| VP/CHIEF HUMAN RESOURCES OFFICER | 80-89K | 140-149K | 155-164K | 140-149K | 250-259K |
| DIRECTOR OF HR/TALENT MANAGEMENT | 90-99K | 100-109k | 120-129K | 140-149K | 140-149K |
| HR MANAGER | 65-69K | 75-84K | 90-99K | 95-104K | 100-109K |
| BENEFITS MANAGER | 60-69K | 70-79K | 70-79K | 80-89K | 85-94K |
| HR ASSOCIATE | 45-54K | 50-59K | 65-74K | 65-74K | 60-69K |
| Membership \& Meetings | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| VP/DIRECTOR OF MEMBERSHIP | 80-89K | 80-89K | 100-109K | 80-89K | 140-149K |
| MEMBERSHIP MANAGER | 60-69K | 70-79K | 80-89K | 80-89K | 80-89K |
| VP/DIRECTOR OF MEETINGS | 60-69K | 70-79K | 110-119K | 60-69K | 110-119K |
| MEETING PLANNER | 50-59K | 60-69K | 60-69K | 50-59K | 50-59K |
| IT \& Database Management | Under \$2M | \$2.1M-\$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CTO/CIO/VP | 90-99K | 140-149k | 190-199K | 190-199K | 250-259K |
| DIRECTOR OF IT | 92-101K | 90-99K | 120-129K | 140-149K | 177-186K |
| IT MANAGER | 60-69K | 70-79K | 100-109K | 85-94K | 115-124K |
| DATABASE MANAGER | 60-69K | 70-79K | 80-89K | 70-79K | 110-119K |
| WEBSITE MANAGER | 45-49K | 47-56K | 75-84K | 60-69K | 75-84K |
| Administration \& Support | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| EXECUTIVE ASSISTANT | 60-69K | 70-79K | 80-89K | 70-79K | 80-89K |
| ADMINISTRATIVE ASSISTANT | 40-49K | 50-59K | 60-69K | 60-69K | 55-64K |
| OFFICE MANAGER | 50-59K | 60-69K | 70-79K | 60-69K | 70-79K |
| RECEPTIONIST | 35-39K | 40-49K | 50-54K | 40-49K | 50-54K |

## NONPROFIT SALARY RANGES

| NS |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Senior Management | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CEO/PRESIDENT | 170-179K | 230-239K | 240-249K | 300-309K | 220-229K |
| EXECUTIVE DIRECTOR | 130-139K | 150-159K | 150-159K | 145-154K | 170-179K |
| CHIEF OPERATING OFFICER | 100-109K | 120-129K | 160-169K | 180-189K | 160-169 |
| CHIEF OF STAFF/DEPUTY DIRECTOR | 100-109K | 110-119K | 170-179K | 155-164K | 150-159K |
| Finance | Under \$2M | \$2.19 - \$10M | \$10.1M- \$20M | \$20.1M- \$50M | \$50.1M- \$100M+ |
| CFO/VP FINANCE | 100-109k | 140-149K | 160-169K | 165-174K | 180-189K |
| DIRECTOR OF FINANCE | 70-79K | 90-99K | 110-119K | 125-134K | 125-134K |
| CONTROLLER | 75-84K | 105-114K | 100-109K | 100-109K | 110-119K |
| STAFF ACCOUNTANT | 50-59K | 60-69K | 60-69K | 60-69K | 70-79K |
| BOOKKEEPER | 45-49K | 50-59K | 50-59K | 50-59K | 50-59K |
| Fundraising \& Resource Development | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CHIEF DEVELOPMENT OFFICER/VP DEV | 110-119K | 120-129K | 155-164K | 170-179K | 150-159K |
| DIRECTOR OF DEVELOPMENT | 70-79K | 95-104K | 100-109k | 120-129K | 100-109k |
| DIRECTOR OF MAJOR GIFTS | 65-74K | 80-89K | 100-109K | 115-124K | 120-129K |
| DIRECTOR OF FOUNDATION/ CORPORATE RELATIONS | 70-79K | 85-94K | 95-104k | 105-114K | 100-109K |
| DIRECTOR OF SPECIAL EVENTS | 70-79K | 60-69K | 80-89K | 65-74k | 70-79K |
| GRANTS WRITER | 60-69K | 60-69K | 70-79K | 70-79K | 60-69K |
| DEVELOPMENT ASSOCIATE | 50-59K | 50-59K | 60-69K | 60-69K | 50-59K |
| DEVELOPMENT ASSISTANT | 40-49K | 40-49K | 50-59K | 40-49K | 40-49K |
| Marketing \& Public Relations | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CMO/VP MARKETING/COMMUNICATIONS | 90-99k | 110-119K | 150-159K | 200-209k | 150-159k |
| DIRECTOR MARKETING/COMMUNICATION | 85-94K | 90-99k | 105-114k | 120-129K | 95-104K |
| DIRECTOR OF ADVERTISING/GOV RELATIONS | 90-99K | 150-159K | 90-99K | 110-119K | 95-104K |
| MARKETING MANAGER | 50-59K | 60-69K | 70-79K | 70-79K | 70-79K |
| SOCIAL MEDIA PROFESSIONAL | 50-59K | 60-69K | 50-59K | 60-69K | 50-59K |
| MARKETING ASSOCIATE | 45-54K | 50-59K | 50-59K | 55-64k | 50-59K |
| Programs | Under \$2M | \$2.19 - \$10M | \$10.1M - \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| CHIEF PROGRAMS OFFICER/VP PROGRAM | 105-114K | 120-129K | 120-129K | 150-159k | 150-159k |
| DIRECTOR OF PROGRAMS | 80-89K | 90-99K | 90-99K | 100-109k | 100-109K |
| PROGRAM ASSOCIATE | 60-69K | 60-69K | 50-59K | 60-69K | 60-69 |
| PROGRAM ASSISTANT | 40-49K | 50-59K | 40-49K | 40-49K | 40-49K |
| Human Resources/Talent Management | Under \$2M | \$2.19 - \$10M | \$10.1M - \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| VP/CHIEF HUMAN RESOURCES OFFICER | 80-89K | 100-109K | 120-129K | 130-139k | 145-154K |
| DIRECTOR OF HR/TALENT MANAGEMENT | 80-89K | 90-99K | 100-109K | 115-124K | 110-119K |
| HR MANAGER | 65-69K | 80-89K | 75-84K | 80-89K | 80-89K |
| BENEFITS MANAGER | 60-69K | 70-79K | 65-74K | 65-74K | 75-84K |
| HR ASSOCIATE | 40-49K | 50-59K | 50-59K | 50-59K | 50-59K |
| Membership \& Meetings | Under \$2M | \$2.19 - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| VP/DIRECTOR OF MEMBERSHIP | 85-94K | 110-119K | 130-139K | 140-149K | 130-139K |
| MEMBERSHIP MANAGER | 65-74K | 70-79K | 75-84K | 70-79K | 70-79k |
| VP/DIRECTOR OF MEETINGS | 70-79K | 100-109K | 100-109K | 140-149K | 100-709K |
| MEETING PLANNER | 55-64K | 80-89K | 60-69K | 60-69K | 60-69K |
| IT \& Database Management | Under \$2M | \$2.19 - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CTO/CIO/VP | 115-124K | 145-154K | 140-149K | 200-209k | 160-169K |
| DIRECTOR OF IT | 77-86K | 90-99K | 110-119K | 130-139K | 120-129K |
| IT MANAGER | 60-69K | 70-79K | 70-79K | 80-89K | 80-89K |
| DATABASE MANAGER | 60-69K | 65-74K | 60-69K | 80-89K | 75-84K |
| WEBSITE MANAGER | 45-49K | 70-79K | 60-69K | 65-74K | 60-69K |
| Administration \& Support | Under \$2M | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| EXECUTIVE ASSISTANT | 55-64K | 60-69K | 60-69K | 70-79K | 60-69K |
| ADMINISTRATIVE ASSISTANT | 40-49K | 50-59K | 45-54K | 40-49K | 50-59K |
| OFFICE MANAGER | 50-59K | 60-69K | 50-59K | 50-59K | 50-59K |
| RECEPTIONIST | 35-39K | 35-39K | 35-39K | 35-39K | 40-49K |

NONPROFIT SALARY RANGES

| Senior Management | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CEO/PRESIDENT | 200-209K | 240-249K | 300-309K | 300-309K | 400-409K |
| EXECUTIVE DIRECTOR | 130-139K | 170-179K | 210-219K | 230-239K | 280-289K |
| CHIEF OPERATING OFFICER | 120-129K | 155-164K | 190-199K | 210-219K | 250-259K |
| CHIEF OF STAFF/DEPUTY DIRECTOR | 100-109K | 140-149K | 150-159K | 150-159K | 225-234K |
| Finance | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M- \$100M+ |
| CFO/VP FINANCE | 120-129K | 150-159K | 185-194K | 200-209K | 220-229K |
| DIRECTOR OF FINANCE | 100-109K | 110-119K | 130-139K | 130-139K | 160-169K |
| CONTROLLER | 90-99K | 100-109K | 120-129K | 130-139K | 145-154K |
| STAFF ACCOUNTANT | 60-69K | 70-79K | 70-79K | 70-79K | 80-89K |
| BOOKKEEPER | 50-59K | 50-59K | 60-69K | 60-69K | 60-69K |
| Fundraising \& Resource Development | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CHIEF DEVELOPMENT OFFICER/VP DEV | 100-109K | 150-159K | 180-189K | 200-209K | 220-229K |
| DIRECTOR OF DEVELOPMENT | 80-89K | 110-119K | 130-139K | 130-139K | 140-149K |
| DIRECTOR OF MAJOR GIFTS | 75-84K | 100-109K | 110-119K | 120-129K | 130-139K |
| DIRECTOR OF FOUNDATION/ CORPORATE RELATIONS | 80-89K | 100-109K | 110-119K | 120-129K | 130-139K |
| DIRECTOR OF SPECIAL EVENTS | 70-79K | 75-84K | 90-99K | 90-99K | 100-109K |
| GRANTS WRITER | 60-69K | 70-79K | 80-89K | 80-89K | 80-89K |
| DEVELOPMENT ASSOCIATE | 50-59K | 60-69K | 60-69K | 60-69K | 70-79K |
| DEVELOPMENT ASSISTANT | 40-49K | 50-59K | 60-69K | 50-59K | 55-64K |
| Marketing \& Public Relations | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CMO/VP MARKETING/COMMUNICATIONS | 110-119K | 140-149K | 180-189K | 180-189K | 190-199K |
| DIRECTOR MARKETING/COMMUNICATION | 80-89K | 100-109K | 120-129K | 120-129K | 125-134K |
| DIRECTOR OF ADVERTISING/GOV RELATIONS | 90-99K | 100-109K | 140-149K | 120-129K | 135-144K |
| MARKETING MANAGER | 60-69K | 70-79K | 80-89K | 80-89K | 80-89K |
| SOCIAL MEDIA PROFESSIONAL | 55-64K | 60-69K | 70-79K | 70-79K | 70-79K |
| MARKETING ASSOCIATE | 40-49K | 50-59K | 50-59K | 60-69K | 60-69K |
| Programs | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CHIEF PROGRAMS OFFICER/VP PROGRAM | 100-109K | 140-149K | 175-184K | 180-189K | 200-209K |
| DIRECTOR OF PROGRAMS | 80-89K | 100-109K | 110-119K | 120-129K | 110-119K |
| PROGRAM ASSOCIATE | 60-69K | 60-69K | 60-69K | 70-79K | 60-69K |
| PROGRAM ASSISTANT | 50-59K | 50-59K | 50-59K | 50-59K | 50-59K |
| Human Resources/Talent Management | Under \$2M | \$2.1M - \$10M | \$10.1M - \$ 20 M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| VP/CHIEF HUMAN RESOURCES OFFICER | 90-99K | 130-139K | 175-184K | 175-184K | 170-179K |
| DIRECTOR OF HR/TALENT MANAGEMENT | 110-119K | 100-109K | 115-124K | 120-129K | 130-139K |
| HR MANAGER | 75-84K | 80-89K | 80-89K | 90-99K | 80-89K |
| BENEFITS MANAGER | 75-84K | 70-79K | 70-79K | 70-79K | 70-79K |
| HR ASSOCIATE | 45-54K | 50-59K | 60-69K | 60-69K | 50-59K |
| Membership \& Meetings | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$ 20 M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| VP/DIRECTOR OF MEMBERSHIP | 90-99K | 110-119K | 130-139K | 130-139K | 155-164K |
| MEMBERSHIP MANAGER | 70-79K | 80-89K | 70-79K | 80-89K | 70-79K |
| VP/DIRECTOR OF MEETINGS | 70-79K | 110-119K | 120-129K | 140-149K | 115-124K |
| MEETING PLANNER | 50-59K | 70-79K | 80-89K | 80-89K | 80-89K |
| IT \& Database Management | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - \$ $\mathbf{2 0 M}$ | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CTO/CIO/VP | 140-149K | 140-149K | 180-189K | 200-209K | 160-169K |
| DIRECTOR OF IT | 90-99K | 110-119K | 120-129K | 130-139K | 120-129K |
| IT MANAGER | 80-89K | 70-79K | 80-89K | 90-99K | 90-99K |
| DATABASE MANAGER | 60-69K | 70-79K | 80-89K | 80-89K | 95-104K |
| WEBSITE MANAGER | 55-64K | 70-79K | 90-99K | 100-109K | 80-89K |
| Administration \& Support | Under \$2M | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| EXECUTIVE ASSISTANT | 60-69K | 70-79K | 70-79K | 80-89K | 70-79K |
| ADMINISTRATIVE ASSISTANT | 40-49K | 50-59K | 50-59K | 50-59K | 50-59K |
| OFFICE MANAGER | 60-69K | 60-69K | 60-69K | 60-69K | 60-69K |
| RECEPTIONIST | 35-39K | 40-49K | 40-49K | 40-49K | 40-49K |

NONPROFIT SALARY RANGES

| Senior Management | Under \$2M | \$2.1M- \$10M | \$10.1M- \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CEO/PRESIDENT | 170-179K | 200-209K | 240-249K | 310-319K | 420-429K |
| EXECUTIVE DIRECTOR | 130-139K | 145-154K | 180-189K | 175-184K | 340-349K |
| CHIEF OPERATING OFFICER | 100-109K | 150-159K | 125-134K | 200-209K | 240-249K |
| CHIEF OF STAFF/DEPUTY DIRECTOR | 90-99K | 100-109K | 150-159K | 155-164K | 175-184K |
| Finance | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.19 - \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| CFO/VP FINANCE | 100-109K | 135-144K | 150-159K | 185-194K | 250-259K |
| DIRECTOR OF FINANCE | 80-89K | 100-109K | 100-109K | 120-129K | 120-129K |
| CONTROLLER | 70-79K | 85-94K | 90-99K | 130-139K | 180-189K |
| STAFF ACCOUNTANT | 50-59K | 60-69K | 70-79K | 70-79K | 75-84K |
| BOOKKEEPER | 55-64K | 45-49K | 60-69K | 50-59K | 80-89K |
| Fundraising \& Resource Development | Under \$2M | \$2.1M - \$10M | \$10.1M - \$20M | \$20.1M- \$50M | \$50.1M - \$100M+ |
| CHIEF DEVELOPMENT OFFICER/VP DEV | 120-129K | 115-124K | 115-124K | 195-204K | 250-259K |
| DIRECTOR OF DEVELOPMENT | 70-79K | 85-94K | 90-99K | 120-129K | 135-144K |
| DIRECTOR OF MAJOR GIFTS | 75-84K | 85-94K | 90-99K | 120-129K | 100-109K |
| DIRECTOR OF FOUNDATION/ CORPORATE RELATIONS | 70-79K | 80-89K | 110-119K | 115-124K | 150-159K |
| DIRECTOR OF SPECIAL EVENTS | 40-49K | 60-69K | 80-89K | 70-79K | 125-134K |
| GRANTS WRITER | 60-69K | 60-69K | 60-69K | 90-99k | 65-74K |
| DEVELOPMENT ASSOCIATE | 55-64K | 50-59K | 55-64K | 55-64K | 60-69K |
| DEVELOPMENT ASSISTANT | 40-49K | 40-49K | 50-59K | 50-59K | 60-69K |
| Marketing \& Public Relations | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - $\mathbf{2 0 \mathrm { M }}$ | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CMO/VP MARKETING/COMMUNICATIONS | 100-109K | 90-99k | 180-189K | 150-159k | 220-229K |
| DIRECTOR MARKETING/COMMUNICATION | 90-99k | 90-99K | 125-134K | 100-109K | 157-166K |
| DIRECTOR OF ADVERTISING/GOV RELATIONS | 90-99k | 95-104K | 150-159K | 115-124K | 135-144K |
| MARKETING MANAGER | 60-69K | 60-69K | 90-99K | 75-84K | 85-94K |
| SOCIAL MEDIA PROFESSIONAL | 50-59K | 50-59K | 80-89K | 70-79K | 75-84K |
| MARKETING ASSOCIATE | 40-49K | 50-59K | 60-69K | 60-69K | 75-84K |
| Programs | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CHIEF PROGRAMS OFFICER/VP PROGRAM | 90-99K | 120-129K | 130-139K | 160-169K | 240-249K |
| DIRECTOR OF PROGRAMS | 80-89K | 90-99K | 95-104K | 110-119K | 140-149K |
| PROGRAM ASSOCIATE | 50-59K | 60-69K | 50-59K | 70-79K | 65-74K |
| PROGRAM ASSISTANT | 40-49K | 40-49K | 40-49K | 50-59k | 70-79K |
| Human Resources/Talent Management | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| VP/CHIEF HUMAN RESOURCES OFFICER | 90-99K | 90-99K | 120-129K | 160-169K | 195-204K |
| DIRECTOR OF HR/TALENT MANAGEMENT | 90-99k | 90-99K | 100-109K | 105-114K | 145-154K |
| HR MANAGER | 65-75k | 70-79K | 80-89K | 90-99K | 95-104K |
| BENEFITS MANAGER | 75-84K | 60-69K | 65-74k | 80-89K | 85-94K |
| HR ASSOCIATE | 40-49K | 50-59K | 50-59K | 50-59K | 70-79K |
| Membership \& Meetings | Under \$ $\mathbf{2 M}$ | \$2.1M - \$10M | \$10.1M - $\mathbf{2 0 \mathrm { M }}$ | \$20.1M - \$50M | \$50.1M - \$100M+ |
| VP/DIRECTOR OF MEMBERSHIP | 80-89K | 130-139K | 125-134K | 160-169K | 170-175K |
| MEMBERSHIP MANAGER | 60-69K | 65-74K | 100-109k | 100-109K | 100-109k |
| VP/DIRECTOR OF MEETINGS | 85-94K | 95-104K | 100-109K | 130-135K | 150-159K |
| MEETING PLANNER | 70-79K | 50-59K | 60-69K | 70-79K | 75-84K |
| IT \& Database Management | Under \$ $\mathbf{2 M}$ | \$2.1M- \$10M | \$10.1M - \$20M | \$20.1M - \$50M | \$50.1M - \$100M+ |
| CTO/CIO/VP | 85-95K | 90-99K | 185-194K | 190-199K | 180-189K |
| DIRECTOR OF IT | 75-84K | 100-109K | 100-109K | 130-139K | 145-154K |
| IT MANAGER | 55-65K | 60-69K | 90-99K | 90-99K | 100-109K |
| DATABASE MANAGER | 60-69K | 60-69K | 70-79K | 75-84K | 95-104K |
| WEBSITE MANAGER | 45-49K | 45-54K | 70-79K | 90-99K | 115-119K |
| Administration \& Support | Under \$2M | \$2.1M - \$10M | \$10.1M - $\mathbf{2} \mathbf{2 0 M}$ | \$20.1M - \$50M | \$50.1M - \$100M+ |
| EXECUTIVE ASSISTANT | 60-69K | 55-64K | 65-74k | 70-79K | 70-79K |
| ADMINISTRATIVE ASSISTANT | 40-49K | 40-49K | 50-59K | 50-59K | 60-69K |
| OFFICE MANAGER | 50-59K | 50-59K | 50-59K | 50-59K | 70-79K |
| RECEPTIONIST | 35-39K | 35-39K | 40-49K | 40-49K | 50-54K |

## ABOUT THE SURVEY AND REPORT

The nonprofits we surveyed are located throughout the country, from the greater New York City metro area to San Francisco. We are delighted to report that we had our highest number of respondents yet, with over 2,000 survey participants. The survey was conducted during September and October 2023.

## METHODLOGY

This report provides you with information on salaries in nonprofit organizations in the Fall of 2023 for 46 key positions in 5 operating budget categories. The numbers are for salaries only; we did not include benefits or bonuses. Median salaries are noted for each position.

## HOW TO USE THIS REPORT

The salary ranges are intended to be used as guidelines to assist decision-makers in organizations making informed compensation decisions in an unusually fluid and highly competitive arena.

If your organization is paying below the salary range for a position in your organization's budget category, it means that most organizations are paying a higher salary for a similar position, putting you at risk in recruiting and retaining the quality of staff you want and need. To the extent that you can, it is more advantageous to lean to the higher side of the salary range when making an offer to hire talent you wish to bring onboard.

## AVAILABILITY

CNP/PNP's salary reports are available for free on PNP's website, www.pnpstaffinggroup.com. Salary reports, together with white papers, tool kits, checklists, DEI resources, and our blog provide nonprofit leaders with important insights and tools they need to compete effectively for talent in today's marketplace.

## ABOUT CAREERS IN NONPROFITS AND PNP STAFFING GROUP

We are particularly delighted this year to present this report as we hit the one-year anniversary of Careers In Nonprofits' acquisition of PNP Staffing Group. The merger of these two organizations has expanded our geographic reach and services in nonprofit Executive Search, Direct Hire and Temp Staffing. Thank you to the clients and candidates who have partnered with us. We love our job and the nonprofit community we serve.

## CONTACT US

[^0]SAN FRANCISCO
300 Montgomery Street Suite 640
San Francisco, CA 94104
415.251.4050
WASHINGTON, D.C.
1001 Connecticut Ave. NW Suite 314
Washington, D.C. 20036 202.795.2445


[^0]:    NEW YORK
    515 Madison Avenue
    Suite 1103
    New York, NY 10022
    212.546.9091
    CHICAGO
    33 N. Dearborn
    Suite 1110
    Chicago, IL 60602
    312.533.2310

